

Terms & Conditions

We would like to make it very clearly that, we are here to serve you at our best ability. So please read this and follow this document so that there will be no doubt regarding our services and their prices.

"**MyScrapDeal**" is the brand name of the scrap pickup service promoted by **Maa IT Creative Technologies (OPC) Private Limited**. Any mention of either of the names in this document refers to the online scrap pickup service provided by Maa IT Creative Technologies (OPC) Private Limited.

The terms and conditions mentioned here are subject to change at the sole discretion of MyScrapDeal, Maa IT Creative Technologies (OPC) Private Limited.

These terms and conditions and all the policies mentioned below are binding and require that any conflict arising as a consequence of using our product or service, to be sorted in the court of law in jurisdiction of Indore, Madhya Pradesh only.

If you choose to proceed further, it will be taken as your consent to our terms and services mentioned in this document and elsewhere on this website.

If you disagree by any of the terms on this page, then please do not participate in our business in any form, either as a seller or any business partner or any other role, with our products and/or services.

Any person using our services with the intent of selling scrap via MyScrapDeal is treated as a '**customer**'.

Any person using our services with the intent of purchasing scrap or trading in any form is treated as a '**franchiser**' henceforth.

Terms for Customers:

Below mentioned firm points are elaborated purposely to make customers use our Scrap selling service practically. Here Terms & Conditions has been proclaimed for better flexibility & effectiveness of MyScrapDeal's solution. We strictly recommend our customers to follow our guidelines on the following scenarios-

Snapshots:

- ✓ You are going to mention the estimated weight related to your scrap. In order to provide best service to our customer, we welcome our customers with no minimum quantity for scraps. But it depends on discretion of MyScrapDeal to pick-up scrap or not based on location & quantity. Well, we prefer minimum 10 kg of scraps for pick-up request. Please be careful we are allowing difference of 2 kg to 5 kg (above 10 kg). If we come to know that there is more difference, in that condition you have to pay for the weight you have filled.
- ✓ For availing pick-up services the **convenience charges** (per transaction) will be borne by customer (please refer **convenience fee chart** below).
- ✓ The provided rates may vary subject to physical verification of scrap.
- ✓ The scrap should not contain harmful Equipments/Materials.
- ✓ Please mention your address and mobile no. carefully. In case of fake request you will have to face many charges for the request you have filled.
- ✓ We do not take any responsibility for intolerant activities such as theft, molestation, injury or any physical harm during customer and scrap franchiser interaction. Owing to several non tangible reasons, we are not blameworthy.

- ✓ In case of selling vehicle, we need complete papers of the said vehicle. However, Non availability of the same, an undertaking on stamp papers with submission of authorized Indian identification such as Aadhaar Card or Driving License or Voter ID Card or Pan Card will be required and the expense born by customer.
- ✓ MyScrapDeal's scrap franchisers may ask for customers authorized Indian identification such as Aadhaar Card or Driving License or Voter ID Card or Pan Card.

Other terms and conditions to ponder:

- 1 To make our solution more productive to our customers, it's our gentle appeal for existing & future customers that they must not share or interchange their personal phone numbers with our MyScrapDeal's scrap franchisers for any uninformed business.
- 2 We also appeal our prevailing & future customers to utilize our service via MyScrapDeal's Website for proactive customer support system from our end. Our online service has been dedicated for better user interaction with 100% outcomes of success.
- 3 We buy scrap from our customers in relation to the best competitive market rate. The prices we offer is the most cash worthy. Join our service to enjoy to the fullest.
- 4 MyScrapDeal's Vendors use digital weighing scale with loyalty and its customer's sole responsibility to check out few chances of fraudulent & immediately report to our customer support team so that we can proceed actions.
- 5 Evaluation of Electronic waste will be done on the spot by our Scrap vendors as per the value of that waste. For buying of E- waste, we introduced a SCRAP calculator.
- 6 MyScrapDeal is not liable for any misshapen or harm that may occur to the customers during the ongoing process of our service. We do not take any responsibility for intolerant activities such as theft, molestation, injury or any physical harm during customer and scrap franchiser interaction. Owing to several non tangible reasons, we are not blameworthy. However, we always take your feedback seriously and will appreciate if you raise any concerns in regards to the behaviour and/or practices of the vendors coming to your service. Let us know if you experience anything which you think is out of place or is not expected from our customer support or vendors. We will take disciplinary action upon investigation at our end if the claims are found valid and demand action.
- 7 As per our norm, a customer must not command the scrap vendors to do any non-serviceable task or any personal favor. Our vendors will function in accord with our guidelines and will not perform any cleaning, junk gathering from your house. You must accumulate all our scrap waste for a most reliable convenience from our end. This is not just important for the environment, but also for maintaining the human dignity, which we hold highest above all.

Convenience Fee Chart

Please Note: We will be charging a tiny convenience fee per transaction, which we will deduct from the amount you receive for your scrap. The rates are as follows:

- ✓ Rs. 5 per transaction up to Rs. 200
- ✓ Rs. 10 per transaction between Rs. 201 - 500
- ✓ Rs. 20 per transaction between Rs. 501 - 1000
- ✓ Rs. 30 per transaction between Rs. 1001 - 2500
- ✓ Rs. 50 per transaction between Rs. 2501 - 5000
- ✓ 1% per transaction above 5000

Refund Policy for Customers

Once the token id has closed, the request for refund money and / or return scrap will never entertained in any circumstances.

All the protocols mentioned above is to rectify any glitch, which stops you from receiving a Technology friendly service. We hereby recommend you to follow the inclined instructions.

Regarding Scrap Material Pricing

At MyScrapDeal, we analyze the market and declare mandatory prices for franchisers and businesses for a hassle free payment. The prices are updated frequently.

Regarding Your Information:

- 1 We are here to provide you service at our best ability.
- 2 We want your information just for delivering our services only and no other means of that.
- 3 We ensure that your information will remain confidential at our end.
- 4 In case of any leakage of your information by technical threats, we are not responsible for your inconvenience, by the mean of information given to us.

Regarding Our Service:

- 1 By receiving your request we will get back to you with in 24 hour (office timing 08:00 AM - 08:00 PM).
- 2 You have to fill the information carefully regarding to your required services. Please fill the request form carefully.

Regarding to Jurisdiction:

Any dispute or difference, arising under, out of, or in connection with MyScrapDeal shall be subject to exclusive jurisdiction of court at Indore only.

Regarding to Policies:

The terms and conditions mentioned here are subject to change at the sole discretion of MyScrapDeal, Maa IT Creative Technologies (OPC) Private Limited.

Contacting us:

If you have any questions about Terms and Conditions & Privacy Policy, the practices of this site, or your dealings with this site, Our Customer Service Specialists are ready to assist you. Just call **+91-74150 73150** or write us themyscrapdeal@gmail.com any day of the week between 9am and 7pm in case you have any queries or issues. Please [Contact Us](#).